BOTTER

IT-HELP DESK CHATBOT

YOUR IT INTELLIGENT WORKFORCE

BOTTER is your go-to chatbot option if you're seeking to provide a seamless, engaging and automated communication solution to your customers.

It becomes challenging for IT help-desk in organizations to attend to employees' problems, all at once. According to Gartner, up to 40% of a service desk's call volume is password reset, with average cost per ticket of $17.88.

BOTTER enables your organizations to automate their help desk daily tasks and offer their support to employees 24/7.

What makes **BOTTER** unique, is that it's powered by a strong frame-work designed to build a more accurate chatbot with customer-centric UX design.
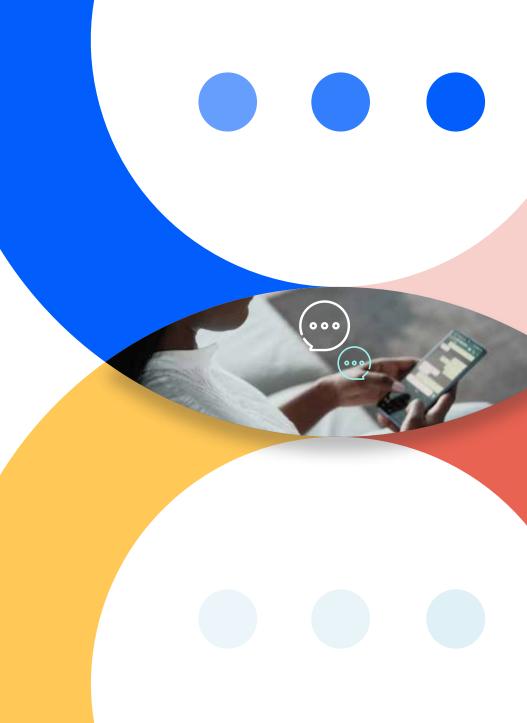
OUR CLIENTS

MODON

EMAIL US TODAY

See what **BOTTER** can do for your organization.

hello@botter.ai

HOW BOTTER CAN HELP YOU

TROUBLESHOOTING

Assist your employees with self-services provided by your organization to update, fix, and solve troubleshoots in simple steps.

SUPPORT TICKETS

Allow employees to submit new tickets, check their tickets' statuses, & streamline the technical operations easily.

PASSWORD RESET

Automate the password reset requests and allow your IT personnel to focus on crucial tasks at hand to elevate your company performance.

TECHNICAL FAQS

Answer all your employees' questions and help them with all the issues and enquiries they face in a smart and engaging way.

Hi 👋

**My name is BOTTER,
How can I help you today?**

KEY BENEFITS

CONNECTORS Can be easily integrated with any contact center, such as Cisco, Genesys, Zendesk, etc.

EVOLVING AI Powerful NLP engines to match your deployment requirements backed up by MS Azure & Rasa.

ALL CHANNELS BOTTER can be integrated into all social media & CRM channels..

MULTILINGUAL Leverage the power of our NLP technology to deliver automated chat in any language.

VOICE TECHNOLOGY Convert spoken audio into text, use voice techs for verification, and add speaker recognition to your application.

SEAMLESS INTEGRATION Ultimate automation & conversational experience through channels and APIs suite.

FLOW BUILDER Lego like powerful & easy-to-use tool that helps you build and manage your chatbot flows in a simple way via the building blocks concept.