

BOTTER Your Enterprise Ai Virtual Assistant

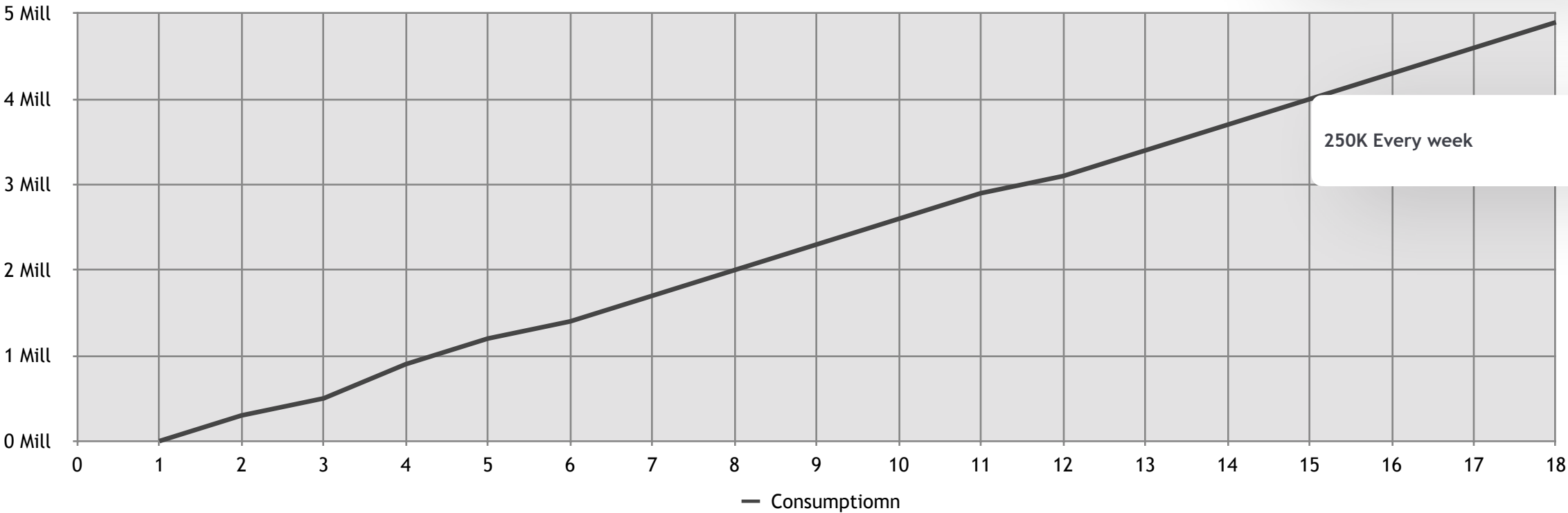
Optimize Your CX. Grow your Organization. Increase Reachability.
Accelerate Your Sales with the First Arabic Enterprise ChatBot

Partner With



BOTTER IN NUMBERS

5 Million Conversations, 65 Mil Messages in 18 month..



BOTTER CUSTOMERS

Key Customers



WHY BOTTER?

Enterprise ChatBot Feature

According to Forbes, more than half (62%) of Middle Eastern executives believe AI is emerging rapidly in their industry. About 88% of them, believe that ChatBots and Arabic ones specifically are essential to their digital transformation and to improve their customers' experience.



Build, Design & Publish

BOTTER Conversational Flow Engine is a powerful easy tool that helps you build and manage your ChatBot flows in a simple and effective way



CX Connectors

Plug and play connectors for Cisco, Genesys and your contact center in addition to lots of enterprise solutions



Advanced NLP

Advanced AI capable of building human-like AI chatbots in 20+ language with an edge in Arabic



Deployment Models

Capability to deploy BOTTER On-Premises, On Cloud Or on your private cloud to meet your enterprise security standards



Integratoin Layer

Various Pre-built API's to integrate with your CRM platforms and other solutions to fully utilize the data and enhance your organization performance



24/7 Support

Backend with enterprise grade support available for 24/7

BOTTER CHANNELS

Reach Your Customers Wherever They Are

With BOTTER Messaging Gateway, you don't need an expert help to connect your Chatbot & Voice bot with the most popular channels where your customers interact everyday. Leave that to BOTTER's Channels Connectors, easily, seamlessly, and fast.



Bon Apetibot
Online

What's on the menu today?

👉 Below you can see the menu of the day. Choose the dish type first.



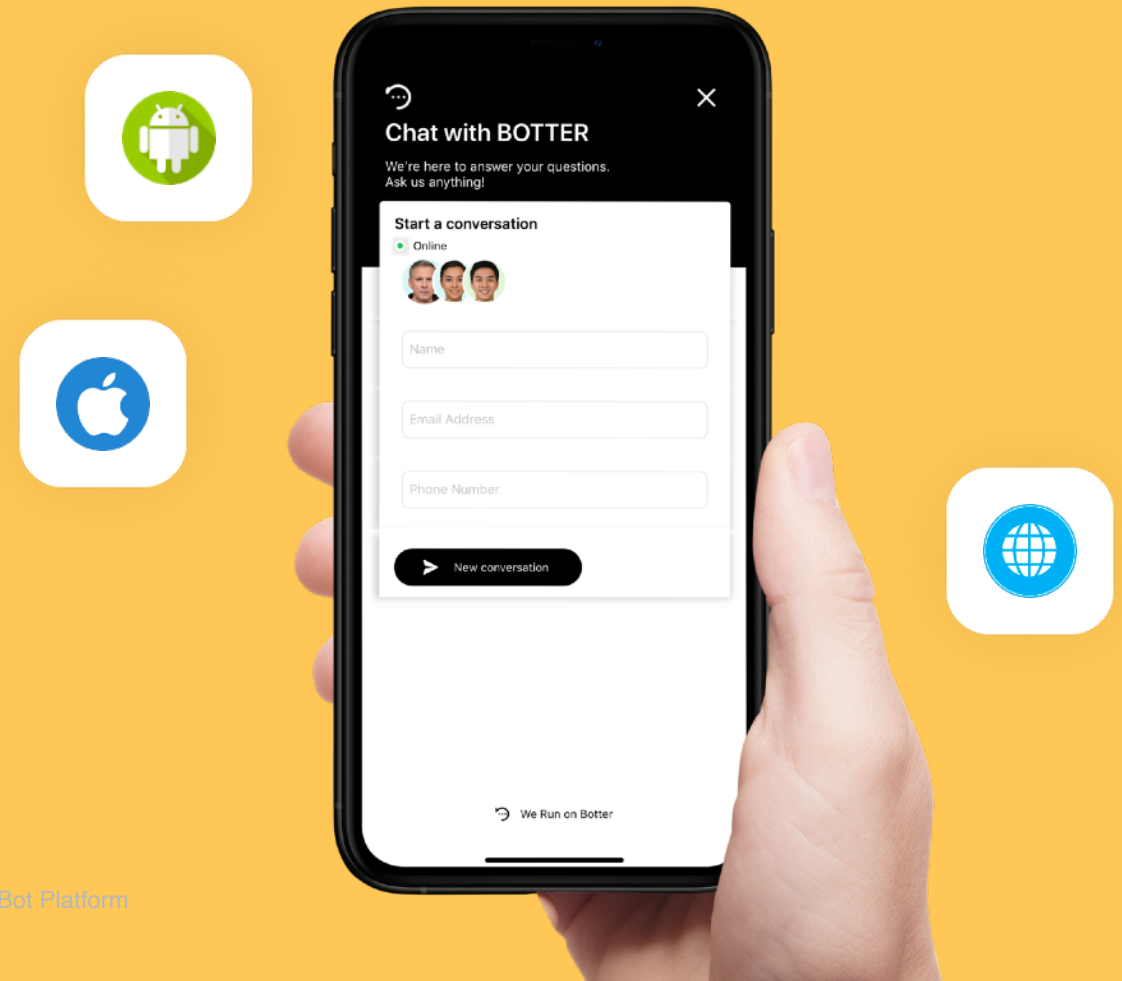
NATIVE EXPERIENCE ON YOUR MOBILE

Native SDK

BOTTER comes with fully customizable iOS & Android SDKs to guarantee a smooth experience for your customers' mobile and web applications.

Native Experience

Engage customers with in-app messages and support them with an integrated knowledge base and help desk.



BOTTER BUILDER

Conversational Flow Builder

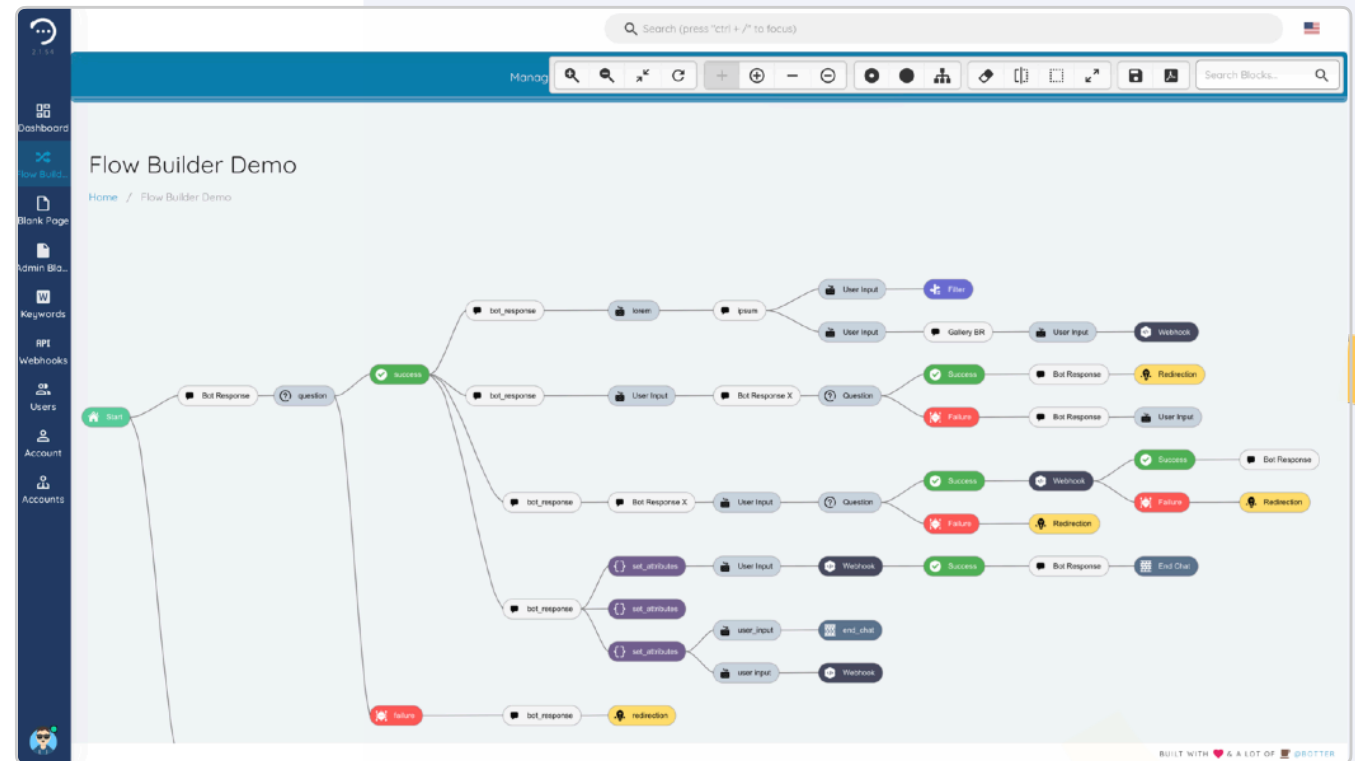
BOTTER Flow Builder is a powerful and easy-to-use tool that helps you build and manage your chatbot flows in a simple way through the building blocks and journeys concept.

Easy drag and drop

Build chatbots in a minutes with ease using a drag-and-drop interface, huge range of cards supported across all channels to help you design the best enterprise ChatBot

Clean and Neat designs

Customs cards for special scenarios



BOTTER COGNITIVE

Cognitive Services For Conversational Ai

Empower your applications and products with AI-driven services to process natural language and extract actionable insights with valuable analytics and measured decisions from your unstructured data.

NLP

A machine learning-based service to process natural language into apps, bots, and IoT devices.

Computer Vision

Image processing algorithms to smartly identify, caption, index, and moderate your pictures and videos.

Language

Allow your apps to process natural language with prebuilt scripts, evaluate users' sentiment, and learn how to recognize user inputs.

Speech To Text

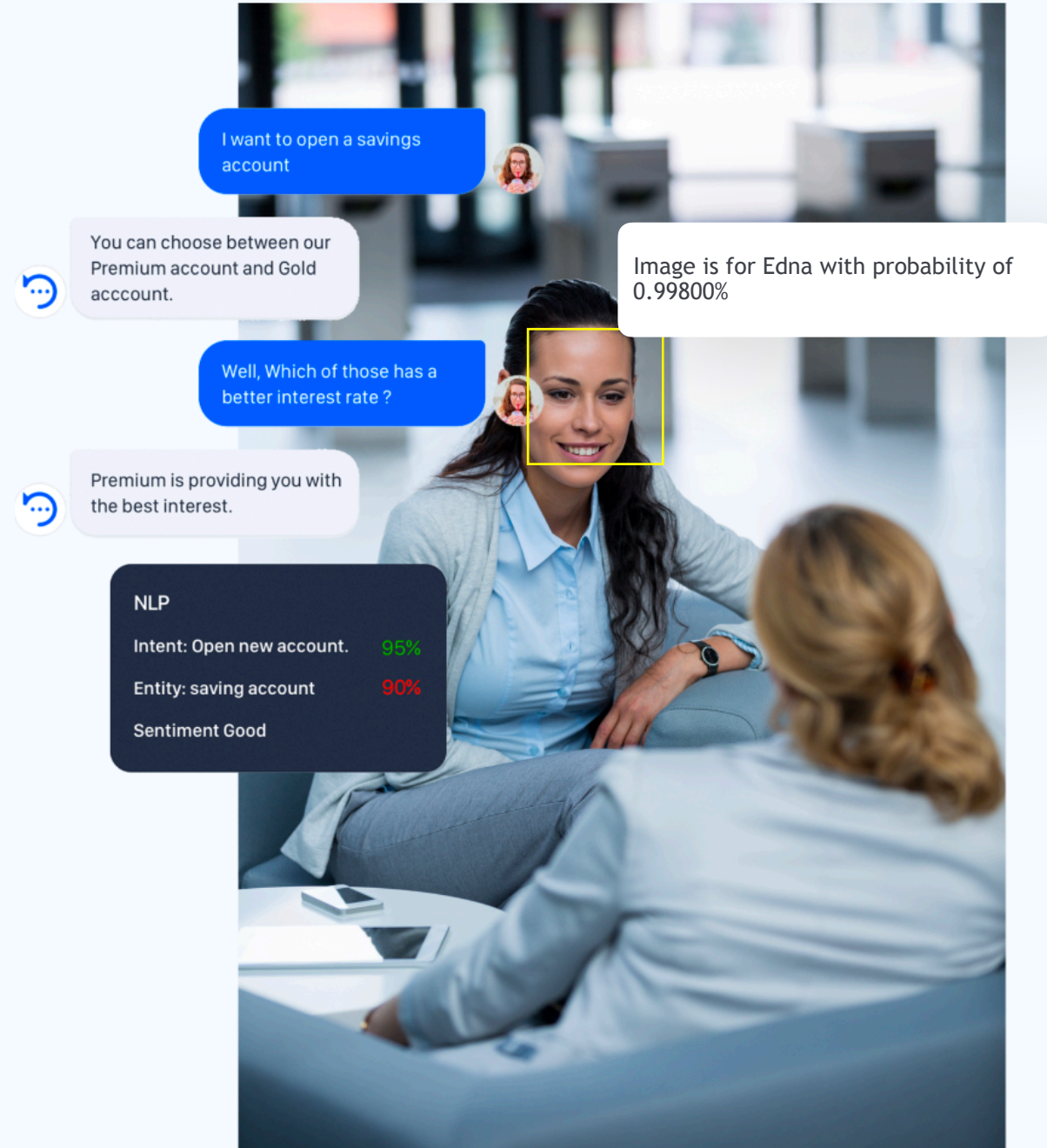
Convert spoken audio into text, use voice for verification, and add speaker recognition to your app.

Text to Speech

Convert text to lifelike speech for more natural interfaces.

Search













Add search APIs to your apps and harness the ability to comb billions of webpages, images, and videos with a single API.



BOTTER NLP & SMALL TALKS

Understand and Engage Smartly

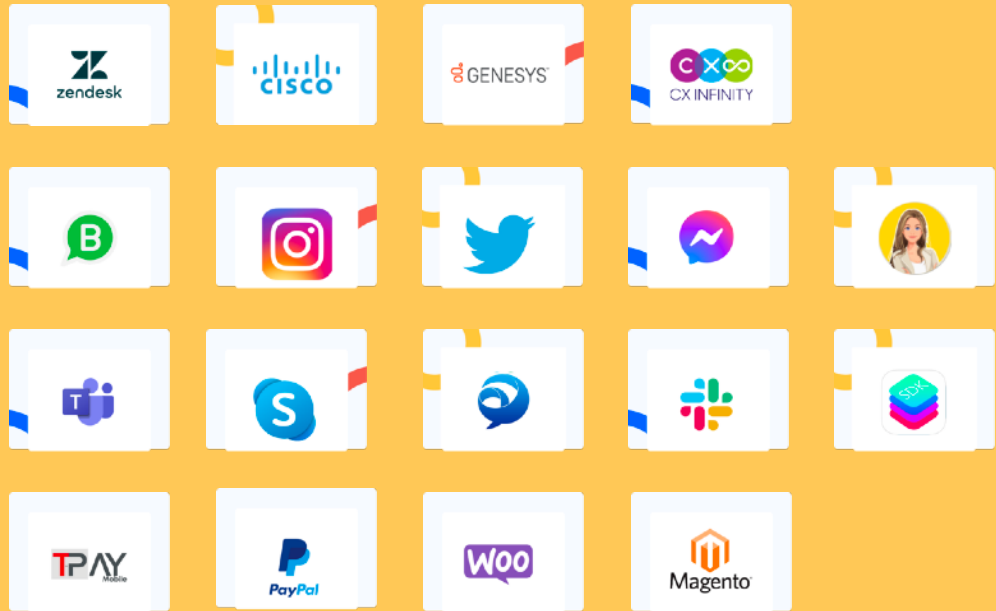
Engage and understand your users' interactions either text or voice, offering the best CX at their preferred channels.

-  Data Gathering 
-  Data Extraction 
-  **Small Talks** 
Designing small talks models based on extracted information and customer feedback.
-  Domain Model Building 
-  Train and Evaluate 
-  Ongoing Training 



BOTTER Integrations

Seamless Integration & Omni-Channel Publishing




BOTTER Extensions


For Every Use Case

Exceed the chat window limits with an innovative extensions to improve your conversational chatbot experience.



Checkout


 Sony - WH-1000XM4 Wireless Noise-Cancelling
Black
- 1 + **3,630 EGP**

 JBL T100TWS True Wireless in-Ear Headphones
Black
- 1 + **2,500 EGP**

Delivery Location [Change](#)

15th settlement
Concord Plaza - Road 90, Road 15, District 1, Building 76, New Cairo.

Payment Method

 Visa
*** ** 24

Order Summary

Subtotal	6,130 EGP
Shipping	100 EGP
Total	6,230 EGP

[Proceed to checkout](#)

Welcome

You can "Help", Menu or you can Menu

لغة "عربي"

We Run on Botter


EXTENSION UI

CONVERSATION UI

BOTTER Extensions

For Every Use Case

Exceed the chat window limits with an innovative extensions to improve your conversational chatbot experience.

 Botter
Back in 3h

Speciality

Doctor

Date&Time

CHOOSE PREFERRED TIME

Sat	Sun	Mon	Tue	Wed	Thur	Fri
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

CHOOSE TIME SLOTS

10:00 AM

10:30 AM


11:00 AM

12:00 PM

1:30

Cancel

Book


 BOTTER

EA123ML 10:39 AM

I am checking your information... 10:39 AM

	A	B	C	D	E	F
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						
18						
19						
20						
21						
22						
23						

Thanks Ahmed, Your E-Ticket Number 123456 has been successfully confirmed!, Your seat number is 19B 10:39 AM


 Botter
Back in 3h

Speciality


Doctor

Date&Time


CHOOSE PREFERRED DOCTOR




Ioaness Thomson
Cardiologist Surgeon



Ioaness Thomson
Cardiologist Surgeon



Ioaness Thomson
Cardiologist Surgeon




Ioaness Thomson
Cardiologist Surgeon

Next

VOICE BOT

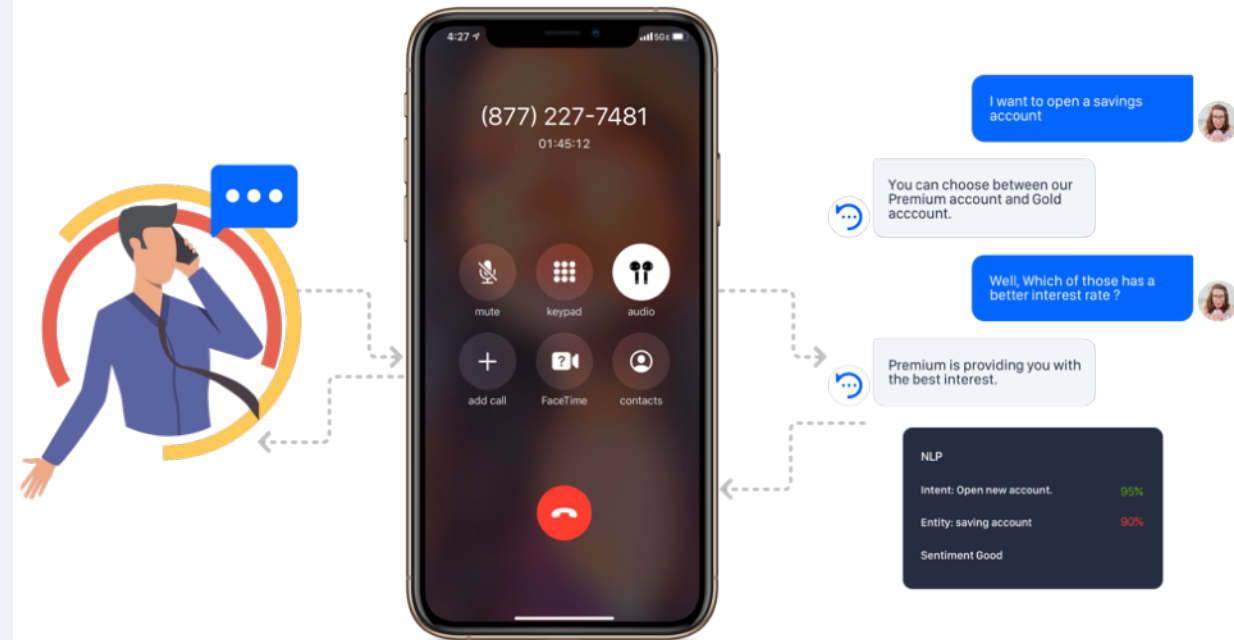
Across All The Channels With BOTTER VoiceBot

BOTTER provides you with top-notch technology enabling you to build an interactive Voice Bot using NUN TTS & BOTTER ASR along with BOTTER NLP.

 Compatible with contact centers , UniMRCP and BOTTER channels

 Powered by multi dialect & mulit language Text to Speech & Speech to Text engines

 Available Fully Cloud and On-Premise



CAMPAIGN MANAGER

Be Proactive and reach your customer inbox

BOTTER provides you with a campaign manager where you can send WhatsApp template messages to reach a wide range of users and engage them



Create a broadcasting Campaign

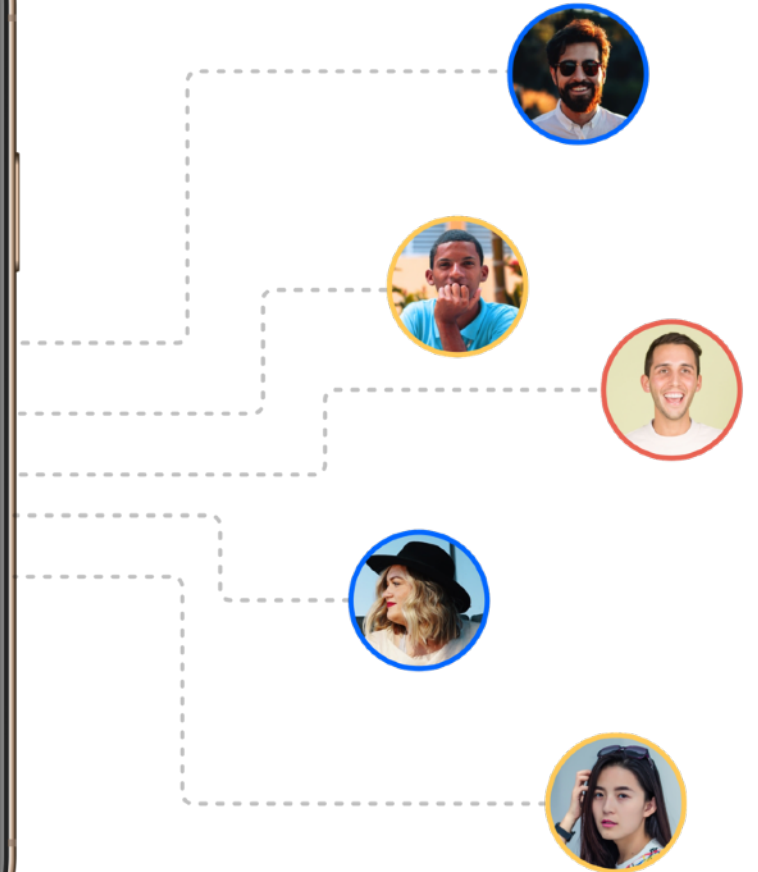
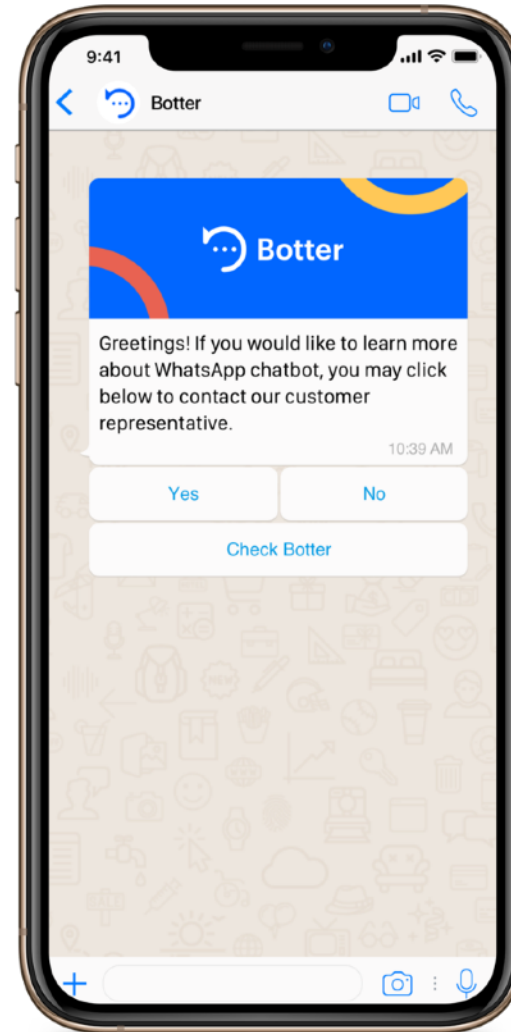
BOTTER allows you to send a marketing and broadcasting campaign in simple easy steps across all channels



Design, Create and get your message teampalte approved



Disvoer the engagment level with campaign insights and reporting





Campaign Manager

The Highest Open & Response Rates

Treat every moment with a customer as an opportunity to build a relationship. With WhatsApp, you can chat with people on their preferred channel through a customized experience that's quick to implement.



Marketing

Run ads that click to WhatsApp from Facebook or Instagram to start conversations with potential customers. Re-engage existing customers with personalized offers and recommendations that they choose to receive.



Selling

Drive incremental sales by building shopping experiences within WhatsApp conversations. Sell to audiences new to e-commerce with simple and convenient buying experiences.



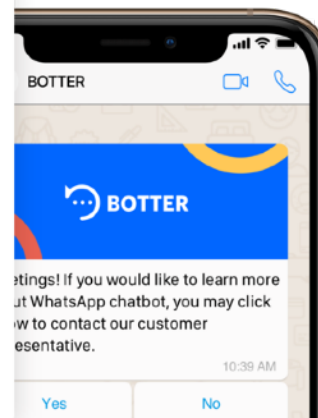
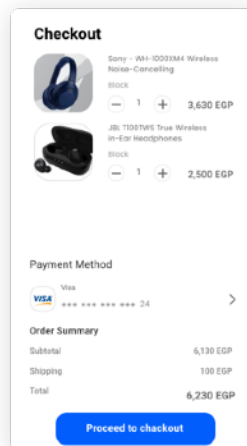
Notifications

Send relevant and timely messages to customers that have opted in. Increase engagement and awareness with product recommendations and updates.



Customer Services

Offer efficient, seamless customer support through conversations. Improve customer satisfaction and lower your service costs with automation.



I'm interested in buying a vehicle

10:33 am

Select Vehicles

Cars



SUVs



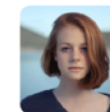
Trucks



Electric



Send



وعليكم السلام،
أنا إيدنا مساعدتك الذكية من خدمة العملاء
كيف أستطيع مساعدتك اليوم

10:33 am

99%

Opening Rate

50%

Response Rate

60Min

Setup

2Days

WhatsApp OnBoarding



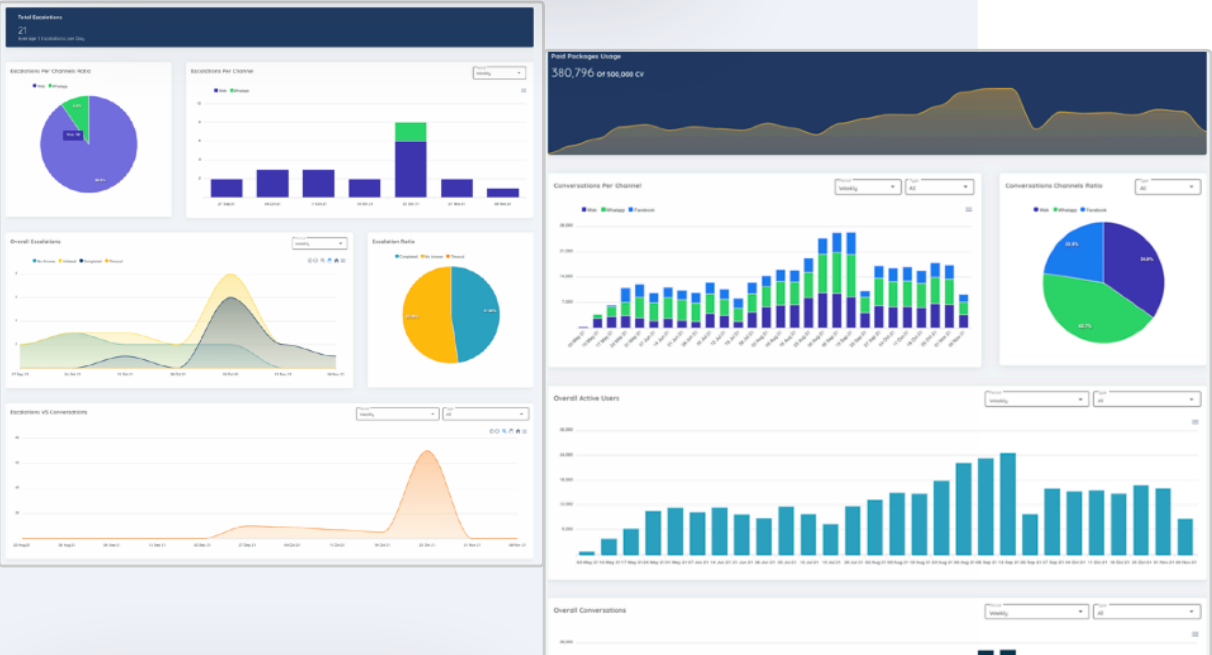
Campaign Manager

The Highest Open & Response Rates

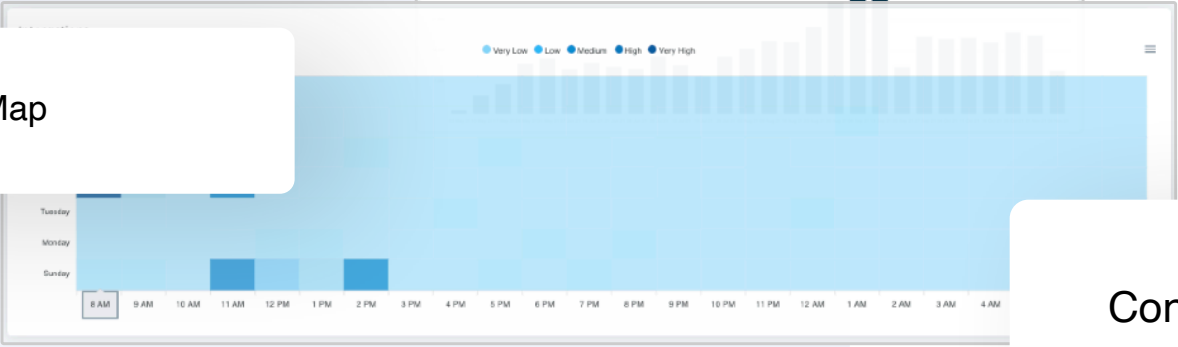
Treat every moment with a customer as an opportunity to build a relationship. With WhatsApp, you can chat with people on their preferred channel through a customized experience that's quick to implement.

	WhatsApp	SMS
Security	End to End Encryption	
Open Rate	95%	80%
Char Limits	Unlimited	Limited to 160 Char
Brand Identity	Yes	No
Response rates	99%	40%
Open Aknowledge	Yes	Yes
Sender Authenticity	Yes	Partially
Conversation	BOT Integrated Auto Reply	No
Price	Lowest in Conversation	

Detailed Traffic Report



Heat Map



BOTTER REPORTING

Customized Reports

BOTTER comes with fixed traffic and NLP reports, yet it gives you, through the integration hub, the ability to design the reports of your users. based on their location, behavior, and NLP results.

Containment Rates

BOTTER DEPLOYMENT MODELS

Delivery & Deployment

BOTTER supports all types of APIs through a ready made tool that eases the integration with REST and SOAP APIs while no code is required, just plug and play it



On-Premises Deployment

Deploy on-premise to meet your organization's needs. BOTTER components are full available for on-premise deployment



Cloud Deployment

Deploy on the cloud to increase operational efficiency, BOTTER components are fully available on a-public or private cloud



Security



Data Security

Using client-side field-level encryption to protect data prior to being written to the server mitigates the risk of exposing that data in the event network or disk encryption is bypassed, This method will be used to encrypt important fields like passwords.

- ✓ Data encryption at Rest (Enterprise database encryption)
- ✓ Application Level Encryption

Api Secuirty

- ✓ All endpoints require authentication (except publicly available)
- ✓ All endpoints implement authorization check
- ✓ Data sent to API filtered and sanitized to avoid injections
- ✓ Returned data from API filtered to attribute level to access level
- ✓ Rate limit will be applied on all users with different quotas for the system users to protect the infrastructure

SAY HELLO

Contact Us

hello@botter.ai

Trusted by many leading enterprises

